

## Looking backwards: deployment journeys and lessons learned

Collaborating for Digital Health and Care in Europe

Collaboration platform

04/12/2024

## EHTEL KICK-OFF WORKSHOP

Erlangen 10-11 September 1999

TITLE 2: AIM OF THE ASSOCIATION

Article 3

The association shall be an independent and non-political organisation, with no profit aims whatsoever.

Its aims are scientific. It endeavours to provide its members with services and representation, so as to improve the use of information- and communication technologies within the healthcare sector, with the improvement of services to patients as its overriding goal.

To this end, it shall establish a representative and non-discriminatory forum for effective interaction among its members, gathered around the common project of the design and the use of telematic solutions in the healthcare sector.

This forum is therefore designed to improve the ties and the exchange of contacts between the different stakeholders of the healthcare sector, directly or through their national and international associations, in particular:

- authorities and public bodies active in this sector (i.e. the National Health Service, research centres, etc.);
- healthcare professionals, whether private or institutional actors, if need be through their representative organisations (doctor-managers of hospitals, etc.);
- patients, through their representative organisations;
- healthcare sector insurers (both private and public);
- providers of telematic services in the healthcare sector (system providers, telecom operators, etc.);
- the users of such services (pharmaceutical and biotechnological companies, etc.);
- any physical person or legal entity active in research and development;
- etc.

Thought Leader Symposium04/12/20242





# A bit of history on EHTEL facilitated collaborations

- Working Groups
  - Health Care Authorities
  - ELO Network

Task Forces

• Patient

- Jurisdiction # 1 Jurisdiction # 2 Function A Function A Тор-Political / Legal Political / Lega Down Organisational Organisational Semantic Semantic Bottom -up Technical Technical  $\mathbf{c}$ The foundation of epsos EHTEL
- Innovation projects

Imagining 2029 webinars

- Digital Integrated Care
- Innovation Initiatives



611 m	SRL8	
Actual system proven in operational environment	The service has been rolled out to its target population	
×	SRL7     The organisation supporting the services has been adapted	
System complete and qualified	as appropriate.	$\triangle$
1017 I	SRL6	
System prototype demonstration in operational environment	<ul> <li>Wide-scale adoption: The service (with its technology solution) is adopted by its users and non-users</li> </ul>	
HL.	SRL5	
Technology demonstrated in relevant environment	<ul> <li>Evidence of the benefits of the service has been assessed with a statistically significant</li> </ul>	
11.0	SRL4	
Fechnology validated in relevant invironment	Service prototype developed, tested and validated in lab	
	SRL3	-
Technology validated in lab	Technology identified as an enabler for the desired change	V
	5RL2	172
Experimental proof of concept	-User readiness to change a process or create a new one	V
	SRL1	
Technology concept formulated	-Capturing drivers and scoping area for change	M

<u>Annual Thought Leaders Symposium</u>

# **Lessons learned**

• Digitally enabled transformation requires combining

• The secret to engage people and organisations:

• Creating with the 7<sup>th</sup> day in mind





#### Top-down vs. bottom-up

